

Marketing-numbers - 078

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law ⁽¹⁾. It helps to make comparison between service offers. Complete information about the service is provided in other documents.

Services

Voice telephony

Marketing numbers are virtual numbers that are routed to one or more predefined destinations based on various criteria such as language, origin of the call, day and time of the call, a voice menu or a combination of these criteria.

For a 078 number, the caller pays a national call as long as he or she calls from a Belgian fixed or mobile network that uses the same interconnection rates as Proximus.

In addition to the Marketing Number rental fee, the number holder is also billed for the traffic linked to the number, depending on the duration, the origin of the call, the destination and the use of the various routing possibilities. A Marketing number is always linked to a Price plan. The price of the calls (setup + price/min) also depends on the volume of the call.

Each tariff plan has a monthly subscription that is equal to the call credit linked to that tariff plan. Unused call credit is carried over once to the next month.

Price

Monthly fee (in €, excl. VAT)

- If the number is linked to a tariff plan at number level:
 - Subscription per number: € 15/month
 - Subscription to the tariff plan: included
 - Call credit is consumed on the basis of the Packline tariff plan
- If the number is linked to a tariff plan at customer level:
 - Tariff applicable to all 078 numbers of the customer
 - Subscription per number: € 12.5 /month
 - Subscription to the tariff plan (1 per customer) (also valid as call credit): 50, 100 or 200 €/month
 - The call credit is consumed on the basis of the Corporate rate plan 50, 100 or 200 as chosen by the customer.

Consumption-related tariffs (in €, excl. VAT)

- The call credit is consumed on the basis of the tariff plan chosen by the customer.
- Once the call credit is exhausted, additional calls are charged on the basis of the same tariff plan.

⁽¹⁾ Article 102, paragraphe 3, de la directive (UE) 2018/1972 du Parlement européen et du Conseil du 11 décembre 2018 établissant le code des communications électroniques européen (JO L 321 du 17.12.2018, p.36)

- Price of the calls according to the chosen tariff plan (the tariff is expressed per minute, but applied per second):

Packline	Setup (€)	Peak (€/min)	Off peak (€/min)
F2F	0,0275	0,0050	0,0050
F2M	0,0740	0,1235	0,1035
M2F	0,0580	0,0050	0,0050
M2M	0,1035	0,1235	0,1035

Corporate 50	Setup (€)	Peak (€/min)	Off peak (€/min)
F2F	0,0000	0,0075	0,0075
F2M	0,0450	0,1260	0,1060
M2F	0,0000	0,0075	0,0075
M2M	0,0450	0,1260	0,1060

Corporate 100	Setup (€)	Peak (€/min)	Off peak (€/min)
F2F	0,0000	0,0050	0,0050
F2M	0,0450	0,1235	0,1035
M2F	0,0000	0,0050	0,0050
M2M	0,0450	0,1235	0,1035

Corporate 200	Setup (€)	Peak (€/min)	Off peak (€/min)
F2F	0,0000	0,0032	0,0032
F2M	0,0450	0,1210	0,1010
M2F	0,0000	0,0050	0,0050
M2M	0,0450	0,1210	0,1010

- For calls using menus or voice messages, a surcharge of € 0.0250/min is applied to the price per minute.

Additional fixed programme costs (prices in €, excl. VAT)

- Programming
 - Simple translation: € 20 per translation
 - Complex translation: upon request

Duration, renewal and termination

Undefined term. Termination, in writing, at any time and free of charge.

Features for end-users with disabilities

Detailed information on adapted solutions : www.proximus.be/handicap

Other relevant information

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value. By submitting his order, the customer accepts the general and specific terms and conditions as well as the other pre-contractual information available at www.proximus.be/legalmentions

(¹) Article 102, paragraphe 3, de la directive (UE) 2018/1972 du Parlement européen et du Conseil du 11 décembre 2018 établissant le code des communications électroniques européen (JO L 321 du 17.12.2018, p.36)