

Business Internet Giga Fiber

Contract summary

This contract summary provides the main elements of this service offer as required by the EU law ⁽¹⁾. It helps to make comparison between service offers. Complete information about the service is provided in other documents.

Services and equipment

Fixed Internet Access:

- 2,5 Gbps/month download volume, 500 Mbps/month upload, unlimited volume
- Smart Wi-Fi: always a stable and fast connection
- Internet modem included
- Same day repair
- Technical support 24/7

Speeds of the internet service and remedies

| Fixed Internet Access | Speed | |
|-----------------------|----------|--------|
| | Download | Upload |
| min | (1) | (1) |
| Normally available | (1) | (1) |
| max | (1) | (1) |

(1) Your Fixed Internet Speed depends on your address, see [Speedtest internet connection | Proximus](#) and select Internet Essential

If despite a normal use, the service quality of the Internet service presents a continuous or recurrent discrepancy, the consumer can lodge a complaint with the Customer service.

Price

Subscription (in € per month, VAT excluded) : €75

Installation costs (in €, VAT excluded): € free installation worth €48,76

Compatible options:

[Internet options](#)

Duration, renewal and termination

Undefined term. Termination, in writing, at any time and free of charge.

Features for end-users with disabilities VDS

Detailed information on adapted solutions: www.proximus.be/handicap

Other relevant information

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value.

By submitting his order, the customer accepts the general and specific terms and conditions as well as the other pre-contractual information available at www.proximus.be/legalmentions

⁽¹⁾Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)