

## Enterprise Pack Together

### Contract summary

This contract summary provides the main elements of this service offer as required by the EU law <sup>(1)</sup>. It helps to make comparison between service offers. Complete information about the service is provided in other documents.

### Services

Enterprise Pack Together always includes at least two of the following components: internet access (mandatory component), Call Connect, Enterprise Voice and/or mobile. It is not possible to combine Enterprise Voice with Call Connect.

- **Fixed Internet Access (mandatory):**

Depending on the speed check, you will have Bizz internet, Bizz internet fiber, Internet Pro + and FullFiber Extended and you can choose from the options (O)

	Bizz internet	Bizz internet fiber	Internet Pro+	FullFiber Extended
Bizz Internet access	X	X	/	/
Bizz Services intense	X	X	/	/
Fixed IP address	O	O	X	X
Business Fiber Boost	/	O	/	/
Fiber Up	/	/	/	X
Fiber Fast	/	/	/	O
Fiber Express	/	/	/	O
Bizz Internet Guarantee	O	/	/	/
Mobile Backup	/	/	O	O

- **Fixed Voice Telephony: Call Connect standard license (min 2 Licenses if call connect is taken)**

- VOIP-solution, for a mono-site – multi-sites on internet and/or Explore
- Incl. quality of service (QoS) on voice
- Cloud PABX, fixed price/user (license)
- Unlimited calls
- Integration on IT & telephony

- **Fixed Voice Telephony: Enterprise Voice (min 2 channels required)**

- VOIP-solution, for a mono-site on internet
- Incl. quality of service (QoS) on voice
- Integration possible with your existing phone central

<sup>(1)</sup> Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p.36)

- **Mobile Voice Telephony: (min 1 mobile plan if mobile is taken)**

<b>Mobile S</b>	Unlimited calls & SMS in BE&EU + 7GB in BE& EU
<b>Mobile Smart</b>	Unlimited calls & SMS in BE&EU + 30GB in BE& EU
<b>Mobile M</b>	Unlimited calls & SMS in BE&EU + 35GB in BE& EU
<b>Mobile Comfort</b>	Unlimited calls & SMS in BE&EU + 75GB in BE& EU
<b>Mobile L</b>	Unlimited calls & SMS in BE&EU + 300GB in BE& EU + 250 mint to EU

Please note: these tariff plans may not be combined with other tariff plans on the same customer account. The Mobile M stays available for existing customers, but is no longer part of the commercialized offer.

- **Security option on mobile voice telephony :**

Mobile Threat Defense (MTD) is a security app that customers can use on their mobile device for protection against mobile threats. Access to the MTD portal is included for up to 5 administrators.

- **Extra option : Norton internet security**

Norton security is a security solution which the customer can use on his PC, smartphone and tablet for protection

- Norton internet security 1: protection for 1 device
- Norton internet security 5: protection on 5 devices

### Speed of the internet service

Fixed Internet Access	Speed	
	Download	Upload
min	(1)	(1)
Normally available	(1)	(1)
max	(1)	(1)

(1) Your fixed internet speed depends on your address, see [www.proximus.be/professional/internetspeed](http://www.proximus.be/professional/internetspeed) and select Bizz Internet(fiber), Internet Pro + or FullFiber Extended

Mobile internet access *		estimated maximum speed **			optimal maximum speed ***	
		2G	3G	4G	5G	
Download	Mobile S	200 Kbps	21 Mbps	220 Mbps	200 Mbps	200 Mbps
	Mobile Smart				420 Mbps	500 Mbps
	Mobile M					
	Mobile Comfort					
	Mobile L					
Upload	100 Kbps	2 Mbps	60 Mbps	88 Mbps	100 Mbps	

\* Subject to compatible terminal and subscription

(<sup>1</sup>) Article 102 ( 3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( OJ L 321, 17.12.2018, p.36)

Proximus SA of public law, Bd du Roi Albert II, 27, 1030 Brussels, VAT BE 0202.239.951 RPM Brussels, IBAN BE82 2100 0008 8968 BIC GEBABEBB

\*\* The “estimated maximum speed” is the maximum speed that users can expect to achieve at different locations in the coverage area under realistic conditions. This maximum value results from measurements on the whole national territory and might vary depending on the selected compatible tariff plan, the device performance and your location during the use of the service. 5G being under deployment, the speed estimation is based on limited data.

\*\*\* The “optimal maximum speed” is the maximum speed that can be reached under optimal conditions and might vary depending on the selected compatible tariff plan, the device performance and your location during the use of the service.

## Price

- **Monthly service fee ( in €, VAT excluded):**

<b>Bizz Internet</b>	<b>€55</b>
<b>Bizz Internet Fiber</b>	<b>€60</b>
<b>Fixed IP address</b>	<b>€20</b>
<b>Business Fiber Boost</b>	<b>€10</b>
<b>Fiber Up</b>	<b>€0</b>
<b>Fiber Fast</b>	<b>€15</b>
<b>Fiber Express</b>	<b>€46</b>
<b>Internet Pro+</b>	<b>€92</b>
<b>FullFiber Extended</b>	<b>€97</b>
<b>Bizz Internet Guarantee</b>	<b>€5</b>
<b>Mobile Backup</b>	<b>€10</b>
<b>Call Connect (max 49 users)</b>	<b>€18/ License</b>
<b>Call Connect ( as from 50 users)</b>	<b>€15/ License</b>
<b>Advanced license</b>	<b>€1/ License</b>
<b>Mobile license</b>	<b>€1/License</b>
<b>Enterprise Voice (max 16 channels)</b>	<b>€22,50 / 2 channels</b>
<b>Unlimited Calls National/International</b>	<b>€9,50 / number</b>
<b>Enterprise Unlimited Calls National/International</b>	<b>€2,80 / number</b>
<b>Mobile S</b>	<b>€12 / sim card</b>
<b>Mobile Smart</b>	<b>€20 / sim card</b>
<b>Mobile M</b>	<b>€23 / sim card</b>
<b>Mobile Comfort</b>	<b>€28 / sim card</b>
<b>Mobile L</b>	<b>€38 / sim card</b>
<b>100min. to TOP destinations*</b>	<b>€5 / sim card</b>
<b>Mobile Threat Defense App</b>	<b>€2,5 / sim card</b>
<b>Norton Internet Security 1</b>	<b>€4.13</b>
<b>Norton Internet Security 5</b>	<b>€8.26</b>

\* Only available on Mobile L. More information on included countries:

[https://www.proximus.be/en/id\\_cl\\_ratesabroad/companies-and-public-sector/telephony/abroad-and-roaming/roaming-options-for-enterprises.html](https://www.proximus.be/en/id_cl_ratesabroad/companies-and-public-sector/telephony/abroad-and-roaming/roaming-options-for-enterprises.html)

- **Additional non-recurring costs ( in €, VAT. excl.)**
  - Activation : €50
  - Installation: for free ( value €250)

(<sup>1</sup>) Article 102 ( 3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( OJ L 321, 17.12.2018, p.36)

Proximus SA of public law, Bd du Roi Albert II, 27, 1030 Brussels, VAT BE 0202.239.951 RPM Brussels, IBAN BE82 2100 0008 8968 BIC GEBABEBB

- Configuration MTD (optional) : €500
- Configuration DDoS Protection (optional): €250
  
- **Consumption-related charges not included in the service fee:**
  - Out of bundle charges in Belgium and EU
  - Roaming tariffs outside EU and international tariffs : [www.proximus.be/rates](http://www.proximus.be/rates)

#### **Duration, renewal and termination**

- Fixed term of 24months. At the end of the initial period the contract is tacitly extended for an undefined period.
- Termination in writing at any time by means of a 1 month notice period.
- Service charges due until the service is deactivated. In case of early termination during the initial term, the termination indemnity indicated in the contract is due.

#### **Features for end-users with disabilities**

Detailed information on adapted solutions : [www.proximus.be/handicap](http://www.proximus.be/handicap)

#### **Other relevant information**

Prices and descriptions under reserve of errors, of any applicable promotion and subject to change. Only the prices in force at the time of subscription to the concerned service, product or option have contractual value. By submitting his order, the customer accepts the general and specific terms and conditions as well as the other pre-contractual information available at [www.proximus.be/legalmentions](http://www.proximus.be/legalmentions)

<sup>(1)</sup> Article 102 (3), of Directive (UE) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code ( OJ L 321, 17.12.2018, p.36)